

In order to make your online banking experience more secure, we have improved the username and password rules. If you are facing difficulties logging into our internet and mobile banking, then perhaps your user name and password does not

comply to the rules that we have applied. In such a case please contact the call center >>>>>> to reset your Al Mubasher access. This would require you to register for online banking again by accessing the following link <https://hhhhhhhhhhhhhhhh> and comply to the username and password rules that are mentioned below.

#### **Username rules:**

User ID should be a combination of Alphabets and Numeric

User ID should be minimum 8 and maximum 20 characters

User ID should comprise of English characters only

User ID can be a combination of upper and lower case characters.

Allowed characters A to Z, a-z, 0 to 9

#### **Password rules:**

Password should be a combination of alphabets and numeric.

The password should be minimum 8 characters and maximum 14 characters

The password should comprise of English characters only.

The password can be a combination of upper and lower case characters.

Allowed characters A to Z, a-z, 0 to 9

عزيزي العميل

نظراً لحرصنا على تطبيق افضل خصائص الأمان لعملائنا، فقد تم تطبيق معايير جديدة لأسم المستخدم و كلمة

#### **Dear Valued Customer**

In order to make your online banking experience more secure, we have improved the username and password rules.

في حال انك تواجه مشكلة في الدخول على خدمة المباشر للأفراد النسخة الخامسة أو احد تطبيقات الجوال كلمة المرور لا تتوافق مع المعايير الجديدة.

If you are facing difficulties logging into our internet and mobile banking, then perhaps your user name and password does not comply to the rules that we have applied.

في حال انك تواجه هذه المشكلة ، الرجاء الاتصال على خدمة الهاتف المصرفي<<<<<<< و طلب تهيئة . ومن ثم التسجيل في الخدمة مجدداً بالضغط على الرابط

: <https://wwwfffffffffffffffffffff/>:

In such a case please contact the call center >>>>>> to reset your AI Mubasher access. This would require you to register for online banking again by accessing the following link <https://hhhhhhhhhhhhhhhh> and comply to the username and password rules that are mentioned below.

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اسم المستخدم يجب ان يتـ

## Username rules:

User ID should be a combination of Alphabets and Numeric

اسم المستخدم يجب ان لا يكون اقل من

User ID should be minimum 8 and maximum 20 characters

اسم المستخدم يجب ان يكون بالأحرف الانجليزية ف

User ID should comprise of English characters only.

اسم المستخدم يمكن ان يتكون من احرف كبيرة و صغيرة

User ID can be a combination of upper and lower case characters.

. z a Z A

Allowed characters A to Z, a-z, 0 to 9

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## Password rules:

كلمة السر يجب ان تتكون من حروف و أرقام

Password should be a combination of alphabets and numeric.

كلمة السر يجب ان لا تكون اقل من

The password should be minimum 8 characters and maximum 14 characters

يجب ان يكون بالأحرف الانجليزية فقط

The password should comprise of English characters only.

كلمة السر يمكن ان يتكون من احرف كبيرة و صغيرة

The password can be a combination of upper and lower case characters.

. z a Z A

Allowed characters A to Z, a-z, 0 to 9

The Manager,  
Bank Limited,

\_\_\_\_\_ Branch

Date: \_\_\_\_\_

#### PERSONAL ACCOUNT HOLDER

##### Section A – Details of client

Please give details of client below

Mrs. ☐ Ms ☐ Miss ☐ Mr. ☐ Other \_\_\_\_\_

\* Surname

\_\_\_\_\_

\* Given name(s)

\_\_\_\_\_

\* Date of Birth

\_\_\_\_\_

Occupation

\_\_\_\_\_

\* Country

\_\_\_\_\_

Gender

\_\_\_\_\_

Passport/ID No.

\_\_\_\_\_

\* Address

\_\_\_\_\_

City

\_\_\_\_\_

\* Mobile No.

\_\_\_\_\_

\* Email Address

\_\_\_\_\_

\* Zip code

\_\_\_\_\_

\* Secret Question:

\_\_\_\_\_

\* Answer:

\_\_\_\_\_

\* Secret Question:

\_\_\_\_\_

\* Answer:

\_\_\_\_\_

##### Section B

Please provide details of accounts to be linked to

E-banking

\* Account type

\_\_\_\_\_

Account Number

\_\_\_\_\_

Account Name

\_\_\_\_\_

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