

1. What is Quality? *جودة*
- a. Quality cannot be achieved it is a myth. ¹
 - ☒ b. Quality is the expected level of excellence in the performance of a task, a service, or the production of an end item.
 - c. Quality requires lots of money and is a waste of time, manpower and resources.
 - d. Quality is something QC must produce.
2. What happens when there is a lack of Quality? *absent*
- a. The Lack of Quality saves time and makes the aircraft ready for operation quickly.
 - b. The Lack of Quality improves the readiness of a weapons system or capability.
 - ☒ c. The Lack of Quality negatively affects safety, it wastes resources and money.
 - d. The Lack of Quality makes the Logistics Wing Commander and the Maintenance Squadron Commanders happy.
3. Total Quality Maintenance (TQM) is:
- a. Total Quality Maintenance is the prevention of performing any task safely or efficiently.
 - ☒ b. Total Quality Maintenance is the enhancing of a units capability to achieve the level of excellence required to satisfy the customer who receives our product or service.
 - c. Total Quality Maintenance promotes Quality Control personnel above anyone in the Maintenance Squadrons.
 - d. Total Quality Maintenance has not been explained to me.
4. Who are our final customers?
- a. Our final customers are the Logistics Wing Commander and the Maintenance Squadron Commanders.
 - ☒ b. Our final customers are our aircrews.
 - c. Our final customers are the Quality Control Flight Commander and the Quality Control Superintendent.
 - d. Our final customers are the last maintenance people at work at the end of the shift.
5. Who is responsible to insure TQM is implemented?
- ☒ a. Logistics Wing Commanders and Maintenance Squadron Commanders are responsible for the implementation of and commitment to the compliance of TQM procedures.
 - b. My Supervisor
 - c. My Instructor
 - d. My Trainer
6. Who is Quality applicable to?
- a. Quality is the sole responsibility of the Logistics Wing Commander.
 - ☒ b. Quality is applicable to everyone.
 - c. Quality is not applicable to anyone.
 - d. Quality is only applicable to QC Inspectors.

7. Which QC Team is responsible for the management of the Quality Control Flight?
- a. The Maintenance Squadron Commander Team.
 - b. The Master Reference Library Team
 - c. The Quality Systems Support Team
 - ☒ d. The QC Management Team is empowered to manage the QC activity.
8. Which Team are the "hands on" quality people?
- a. Quality Administration Team
 - b. Quality Management Team
 - ☒ c. Quality Assurance Team
 - d. Quality Master Reference Library Team
9. Who performs all defined inspections, assessments, evaluations, weight and balances, investigations, and when required QC briefings or debriefings?
- a. The Quality Control Flight Commander
 - b. The Quality Control Superintendent
 - ☒ c. The Quality Assurance Team
 - d. The Quality Control Quality Support Team
10. What Team is the single office where all weapons system information is maintained (example: QC Reports, Configuration Management, Time Compliance Technical Orders (TCO's), Technical Order Improvement Requests AFTO Form 22's, System Improvement Requests (SIR's), Engineering Assistance Requests (EARs), and Configuration Management?
- a. The Master Reference Library Team
 - b. The Engineering Support Section
 - c. The Quality Control Management Team
 - ☒ d. The Quality Support Team
11. What team manages and maintains a copy of all Maintenance Publications for Quality Control?
- a. The Quality Control Management Team
 - ☒ b. Master Reference Library (MRL) Team
 - c. The Quality Assurance Team (QA)
 - d. Everyone